



Art of the Apology: How, When, and Why to Give and Accept Apologies

Lauren M. Bloom

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In *Art of the Apology*, author Lauren M. Bloom identifies the six essential elements of any effective apology—and the thirteen most common ways to botch it. A well-thought-out, honest apology can heal your relationship, save your job, and offer you an opportunity for personal or professional growth. Life is too precious to be burdened by grudges. Let Lauren M. Bloom help you clear your conscience, learn from your mistakes, and build a more forgiving world—one apology at a time.

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