



Restaurant Service Basics

Sondra J. Dahmer, Kurt W. Kahl

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An excellent training tool for both hospitality programs and working restaurant managers, *Restaurant Service Basics, 2nd Edition* considers the entire dining experience in situations ranging from formal to casual. Step-by-step instructions guide readers through service functions. Different types of service French, American, English, Russia, Family-style, and Banquet are explained in detail, along with universally important safety, sanitation, and emergency procedures. This *Second Edition* features end-of-chapter projects that incorporate real-life situations, as well as enhanced coverage of point-of-service and other technology use in restaurants.

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