



A Guide to Leadership and Management in Higher Education: Managing Across the Generations

Poppy Fitch, Brian Van Brunt

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A Guide to Leadership and Management in Higher Education shares an innovative approach to supervision, leadership, and management in the higher education workplace. Drawing from humanism and positive psychology, Fitch and Van Brunt weave together a compelling narrative for managing employees across generational differences. This book shares key leadership lessons and advice on how to inspire creativity, increase efficiency, and tap into the talents of your diverse, multi-generational staff. This guide offers practical and detailed advice on establishing new relationships, setting expectations, encouraging accountability, addressing conflict, and supervising difficult staff. Focusing on how to build and strengthen connections through genuineness and empathic caring, this book provides important guidance for today's college and university leaders.

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